

STARS[®]



**ALLY
IMPACT
REPORT**

MOUNTAIN VIEW COUNTY





MOUNTAIN VIEW COUNTY

OUR PARTNER IN SAFETY



In 2020, Mountain View County generously contributed \$26,148 towards STARS flight operations from both Calgary and Edmonton bases, that serve Mountain View County residents within the southern and central regions of Alberta - **THANK YOU.** With your partnership we continue fighting for the lives of people who work, play, and travel across the prairie provinces.

We are sincerely grateful for your commitment, which helped **STARS** carry out 2,969 flights across Western Canada during the past year, with 1,325 in Alberta alone. Our Emergency Link Centre (ELC) handled 31,136 emergency requests (an average of 86 per day). Additionally, our crew facilitated education and training for 773 medical personnel in rural Alberta. Your support also helps us improve and enhance our responsiveness to every patient's unique situation. This year, because of generous support from donors like you, STARS was able to upgrade our cardiac monitors, begin the replacement of our night vision goggles as well as our simulation training mannequins, which are used to ensure our crews remain confident and prepared to handle a variety of medical and trauma incidents.

For more than 34 years, our success has been grounded in community support and partnerships. Through tough times, we are so appreciative to have allies like you behind us. It's because of you that we are able to put the right tools in the hands of the best talent. This doesn't just save time, it saves lives.

Once again, a heartfelt thank you from all of us at STARS.



MOUNTAIN VIEW COUNTY

2020 MISSION STATISTICS

Mountain View County @ December 31, 2020	2016	2017	2018	2019	2020	TOTAL
Near Carstairs		5	3	3	2	13
Near Cremona	2	6	4		2	14
Didsbury Hospital critical inter-facility transfers	8	6	10	17	6	47
Near Didsbury scene	4	2	3	2	2	13
Olds Hospital critical inter-facility transfers	11	12	10	10	8	51
Olds scene		1	4	3	3	11
Sundre Hospital critical inter-facility transfers	13	11	14	11	4	53
Near Sundre scene & SAR	18	12	6	4	5	45
Near Torrington				1		1
Near Water Valley	3		2	1	1	7
TOTAL (served by Calgary and Edmonton bases)	59	55	56	52	33	255



In 2020, because of your support, STARS was able to carry out 33 scene, search and rescue, and critical inter-facility transfer missions within Mountain View County. Thank you for helping to support the residents of Mountain View County in the communities and areas where they live, work and play.

Thank you for your steadfast commitment to STARS since 1988. Your commitment helps STARS maintain the highest level of critical care for your residents and ensures that health and safety is of the utmost priority.



STARS®



BEHIND THE SCENES

STARS EMERGENCY LINK CENTRE (ELC) AND TRANSPORT PHYSICIANS

Because of donors like you, STARS has the ability to be involved very early in a patient's journey, which is vital to a positive outcome.



Behind the scenes, through the STARS Emergency Link Centre we are able to instantly connect an emergency critical care Transport Physician with local dispatch agencies to collaboratively determine the most appropriate, available resources and the level of care required for each patient.

STARS Transport Physicians guide a patient's critical care path through physician-to-physician consultation with the sending hospital, orchestrate complex logistics, and facilitate with intensive care and trauma physicians at the appropriate receiving hospitals.

Your partnership with STARS, ensures that we will continue to fight for the lives of the next patient who needs us. Your residents may take comfort in knowing that they have access to STARS across western Canada.

STARS[®]



- **STARS** VERY IMPORTANT PATIENT, WADE CASSIDY AND WIFE, THEA

“WELCOME BACK, WADE.”

STARS Very Important Patient Wade Cassidy will never forget those three words, spoken by his flight nurse. Just seconds before, Cassidy was having a massive heart attack.

“Everything went clear. Not black, but everything went clear, it was a very euphoric feeling, and that was actually me going into cardiac arrest,” said Cassidy.

Suddenly, he received a jolt of electricity and awoke to flight nurse Crystal Lybeck’s voice and those three words: “Welcome back, Wade.”

Cassidy had been taking the docks in from the lake when he started feeling nauseous, and like an elephant had taken up residence in his chest. As an ambulance arrived at the dock, an emergency room doctor who happened to be at the lake came by. He advised the paramedics to call **STARS**.

“I’ll never forget that day,” said Lybeck. “When you’re dispatched for a patient who is having a heart attack and is that young, it stands out.” As the **STARS** crew weighed the options, Cassidy went into cardiac arrest again. He was flown to hospital where the medical team was able to repair his heart.

For Cassidy, who feels like he received a second chance at life, he is not only grateful to **STARS**, but also to the allies who made his mission possible.

“Every day that you wake up and put your socks on is a gift,” Cassidy said. “Give your wife that extra hug. Give your kids that extra hug even if you’re embarrassing them because every day is a gift.”



WHERE YOUR SUPPORT GOES



TIME
18%

Time can make the difference between life and death, or between intervention and irreversible impacts. Because of the rapid onset of our patient Wade Cassidy's cardiac arrest, time was not on his side. Your support meant he arrived at hospital in time to save his life. Saving time saves lives.



TOOLS
20%

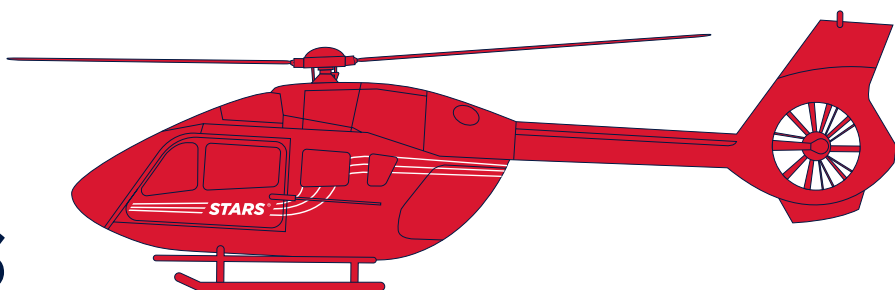
You ensure we have the right tools to save lives. Not only was **STARS** Emergency Link Centre pivotal in deploying our crew, coordinating first responders and connecting with the receiving medical centre, the equipment onboard was essential in helping stabilize Wade's condition.



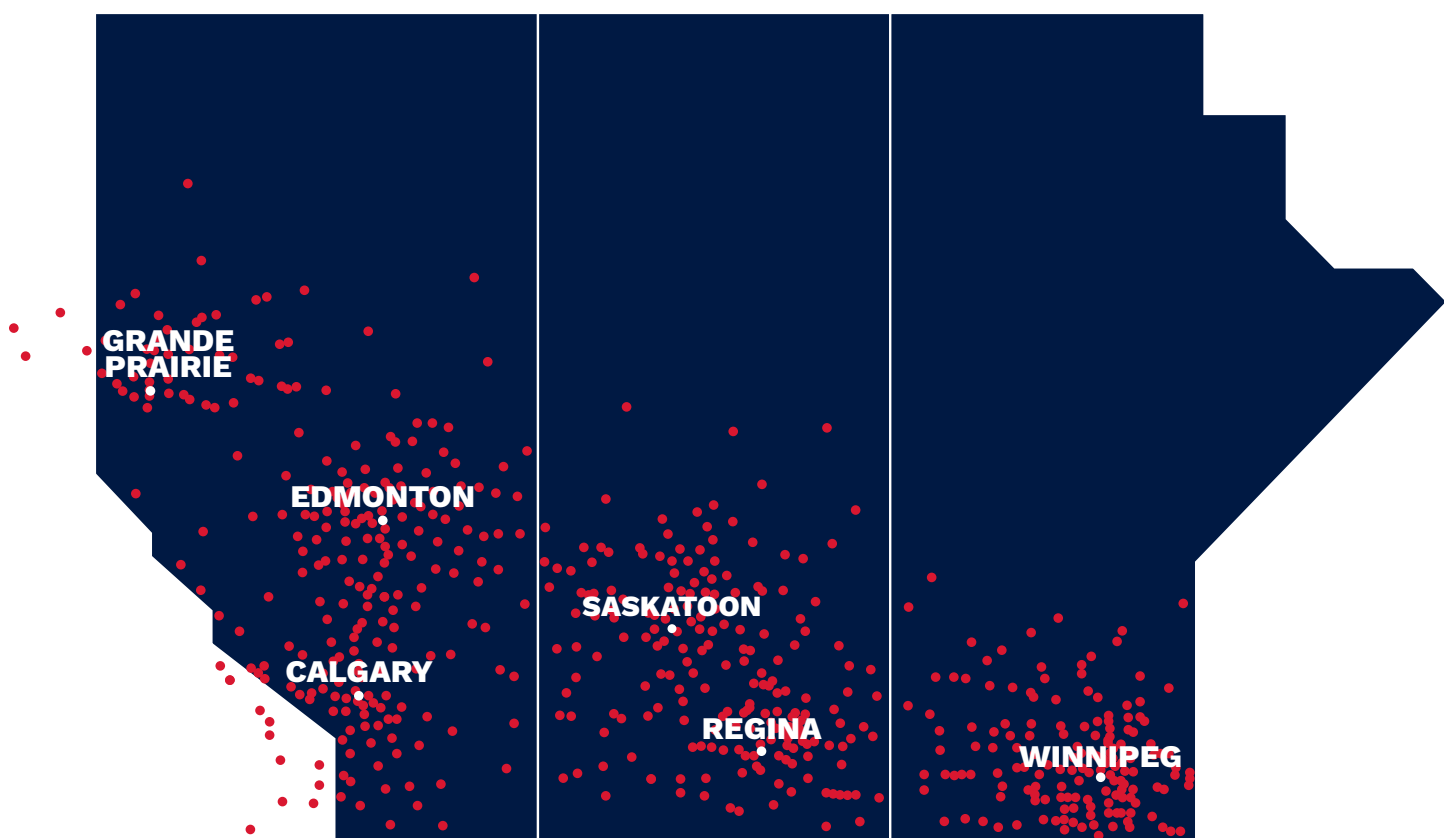
TALENT
62%

Our people are our biggest asset. Crew members, like flight nurse Crystal Lybeck and paramedic Glen Pilon, make a difference for patients like Wade and their families every day. Our crews are selected because of their aptitude and commitment to being the best in trauma care.

OUR MISSION LOCATIONS



STARS is proud to provide critical care to the ill and injured throughout Western Canada. From eastern British Columbia to Manitoba, we are able to be there for the next patient who needs us most thanks to support from our allies.



2019/20 Missions

STARS[®]

SINCE 1985, STARS HAS FLOWN MORE THAN 45,000 MISSIONS ACROSS WESTERN CANADA.

Below are **1,325 STARS missions** carried out during 2019/20 from our bases in Calgary, Edmonton and Grande Prairie.

* **ALBERTA 1,255** Acme 1 Airdrie 5 Alberta Beach 4 Alder Flats 1 Alexander First Nation 2 Alexis Nakota Sioux Nation 3 Alix 4 Anselmo 1 Athabasca 10 Atikameg 5 Banff 21 Barons 1 Barrhead 7 Bassano 7 Bawlf 1 Bear Canyon 1 Beaumont 1 Beaver Mines 1 Beaverlodge 7 Beiseker 3 Bentley 1 Berwyn 2 Bezanson 1 Black Diamond 9 Blackfalds 1 Blackie 1 Blairmore 4 Blue Ridge 1 Blueberry Mountain 1 Bon Accord 1 Bonnyville 19 Bow Island 1 Bowden 4 Boyle 6 Breton 1 Brooks 21 Buck Lake 1 Burmis 1 Busby 1 Cadotte Lake 4 Calahoo 1 Calgary 1 Calling Lake 1 Calmar 4 Camrose 26 Canmore 9 Carbon 2 Cardiff 1 Cardston 2 Caroline 3 Carseland 3 Carstairs 3 Castor 7 Cayley 1 Cereal 1 Cheadle 3 Cherhill 1 Chestermere 2 Chip Lake 1 Chipman 1 Claresholm 8 Clear Prairie 1 Cleardale 1 Cline River 2 Clyde 1 Coal Valley 1 Cochrane 1 Cold Lake 18 Colinton 2 Comet 1 Condor 1 Consort 1 Coronation 2 Cowley 1 Cremona 1 Crossfield 2 Dapp 1 Darwell 1 Daysland 5 De Winton 3 Debolt 3 Delburne 1 Devon 1 Didsbury 19 Drayton Valley 17 Driftpile 3 Drumheller 18 Duffield 3 Eaglesham 1 Edberg 1 Eden Valley First Nation 2 Edson 6 Elbow Falls 6 Elk Point 9 Embarras 1 Enilda 1 Entwistle 1 Evansburg 4 Exshaw 1 Fairview 10 Fallis 1 Ferintosh 2 Flatbush 1 Foremost 1 Fort Assiniboine 1 Fort Macleod 12 Fort McMurray 1 Fort Saskatchewan 3 Fox Creek 6 Frog Lake First Nation 1 Ghost Lake 2 Gibbons 1 Gift Lake 1 Girouxville 1 Gleichen 7 Gold Creek 1 Goodfare 3 Goodfish Lake 2 Gordondale 1 Grande Cache 9 Grande Prairie 23 Grimshaw 2 Grovedale 15 Gunn 2 Guy 1 Halkirk 1 Hanna 5 Hardisty 2 Hespero 1 High Prairie 22 High River 5 Hill Spring 2 Hines Creek 1 Hinton 9 Holden 1 Horse Lake First Nation 3 Hotchkiss 1 Hussar 2 Hythe 1 Indus 2 Innisfail 2 Irma 1 Irricana 2 Island Lake 1 Jasper 10 Jossard 1 Kananaskis Village 3 Kapasiwin 1 Kathryn 1 Killam 1 Kinuso 1 La Glace 1 Lac La Biche 4 Lac la Nonne 1 Lacombe 4 Lake Louise 5 Lamont 3 Langdon 2 Leduc 2 Legal 1 Lethbridge 54 Linden 4 Little Buffalo 4 Little Smoky 2 Lloydminster 15 Lomond 1 Longview 2 Madden 1 Magrath 1 Ma-Me-O Beach 2 Manning 4 Maskwacis 5 Mayerthorpe 8 McLennan 3 Medicine Hat 5 Millarville 3 Millet 3 Milo 1 Mirror 1 Morley 2 Mossleigh 1 Mulhurst 5 Munson 1 Muskeg River 3 Nanton 6 New Sarepta 1 Niton Junction 1 Nojack 1 Nordegg 3 O'Chiese First Nation 2 Okotoks 2 Olds 10 Onoway 3 Oyen 3 Peace River 8 Pearce 1 Peavine 1 Peers 1 Penhold 1 Pincher Creek 11 Pipestone Creek 1 Plamondon 3 Ponoka 10 Provost 5 Raymond 4 Red Deer 67 Red Earth Creek 1 Redwater 6 Rich Lake 1 Rimbey 6 Rivière Qui Barre 1 Rochester 3 Rocky Mountain House 22 Rosemary 1 Rycroft 2 Ryley 3 Saddle Lake Cree Nation 2 Saskatchewan River Crossing 3 Seba Beach 1 Sexsmith 2 Siksika Nation 2 Silver Valley 1 Slave Lake 6 Smith 1 Smoky Lake 12 Speddin 1 Spirit River 12 Spring Coulee 1 Spring Lake 1 St. Albert 2 St. Paul 31 Standard 1 Stettler 17 Stirling 1 Stoney Nakota First Nation 3 Stony Plain 6 Strachan 1 Strathmore 16 Strome 1 Sturgeon Heights 2 Sunchild First Nation 4 Sundre 17 Sunnybrook 1 Swan Hills 4 Sylvan Lake 1 Taber 13 Teepee Creek 3 Thorsby 2 Three Hills 4 Tilley 1 Tofield 4 Tomahawk 1 Torrington 1 Travers 1 Trochu 1 Trout Lake 1 Turner Valley 1 Two Hills 5 Valhalla 2 Valleyview 8 Vauxhall 1 Vegreville 10 Vermilion 7 Viking 5 Vilna 2 Vulcan 4 Wabasca 3 Wagner 1 Wainwright 9 Waiparous 1 Wanham 1 Water Valley 2 Waterton Park 1 Watino 1 Wembley 6 Westrose 2 Westlock 12 Wetaskiwin 36 Whitecourt 10

* **BRITISH COLUMBIA 70** Canal Flats 2 Chetwynd 3 Cranbrook 6 Dawson Creek 2 Donald 1 Elkford 1 Endiver 1 Fernie 13 Field 1 Fort St. John 3 Golden 8 Hudson's Hope 1 Invermere 13 Jaffray 2 Mount Robson 1 Sparwood 2 Spillimacheen 1 Sunset Prairie 1 Taylor 1 Tomslake 1 Tumbler Ridge 2 Valemout 2 Wonowon 2

Our fiscal year runs from April through March. Missions may have been scene calls in the area closest to the listed communities.

OUR FIGHT FOR LIFE:
A YEAR IN REVIEW
2019/2020

STARS EMERGENCY LINK CENTRE

31,136 EMERGENCY REQUESTS HANDLED

MORE THAN **6,000** INDUSTRY CALLS

86 AVERAGE EMERGENCY REQUESTS PER DAY

EDUCATION THROUGH SIMULATION

2,178 MEDICAL PERSONNEL TRAINED
773 AB 715 SK 680 MB




MISSIONS

2,969 YEARLY MISSIONS FLOWN FROM OUR BASES IN:
AB 1,325 SK 884 MB 760

8 DAILY AVERAGE MISSIONS

MORE THAN **45,000** MISSIONS SINCE 1985

-  CARDIAC **18%**
-  ENVIRONMENTAL **<1%**
-  NEUROLOGICAL **12%**
-  OBSTETRICAL **<1%**
-  OTHER MEDICAL **20%**
-  OTHER TRAUMA **18%**
-  PULMONARY **11%**
-  UNKNOWN **<1%**
-  VEHICLE INCIDENTS **20%**

FOUNDATION

42,013 DONORS

\$10M APPROXIMATE YEARLY COST TO RUN A BASE



● FUNDRAISING
● GOV'T FUNDING

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