



**Mountain View**  
C O U N T Y

## SERVICES INFORMATION

1408 Twp. Rd. 320 / Postal Bag 100, Didsbury, AB Canada TOM 0W0  
T 403.335.3311 F 403.335.9207 Toll Free 1.877.264.9754  
[www.mountainviewcounty.com](http://www.mountainviewcounty.com)

*DISCLAIMER: The information contained below may change. We will work to keep the information as current as possible. To report any changes or updates, please contact us at our office number or email [info@mvcountry.com](mailto:info@mvcountry.com).*

### MOUNTAIN VIEW COUNTY INFORMATION

- Mountain View County facilities (office and shops) remain closed to the public.
- County office staff are working remotely but the main office number (**403-335-3311**) and email ([info@mvcountry.com](mailto:info@mvcountry.com)) remain operational and will be answered during regular office hours of 8 am to 4 pm weekdays. For inquiries regarding County programs and services.
- Outside staff are continuing to work on roadways, ditches and other infrastructure need.
- Please avoid approaching outside staff on the worksite to comply with social distancing parameters and to help keep our staff safe and healthy.
- Instead, call our main line or the number of staff you already have contacted with your inquiry.
- Expect a slower than normal response time due to increased inquiries and transferring of messages.

### PROVINCIAL/FEDERAL SERVICES INFORMATION

- Call **811** if you suspect you have symptoms of COVID-19: Do not call for test results! They will contact you!
- Call **911** for health emergencies
- Call your local clinic/doctor for other health care needs and appointments (see below)
- Employment Insurance (EI) Telephone Information Service (EXPERIENCING HIGH CALL VOLUMES): The Employment Insurance Telephone Information Service is an automated telephone service that provides recorded general information on the Employment Insurance program. It is available 24 hours a day, seven days a week. Toll-Free: **1-800-206-7218**

### CANADA POST

- Olds – 403-556-8822
- Didsbury – 403-335-3041
- Sundre – 403-638-3066
- Carstairs – 403-337-3411
- Cremona - 403-637-2087
- Have eliminated the need for customers to sign for parcels at the door to minimize contact. If there is a need to pick up mail or parcel(s) from the post office, social distancing is required if there are other customers in line waiting to pick up parcels.
- Normal delivery guarantees are currently suspended for their parcel service.
- Some locations may have to temporarily adjust hours or briefly close due to local circumstances.

### COMMUNITY & SOCIAL SERVICES

- Alberta Supports Centres are temporarily suspending in-person services. People who currently receive supports can call their caseworker or local program office directly, for assistance.
- The Alberta Supports Contact Centre **is not able to provide assistance** accessing the provincial Emergency Isolation Support payment or Federal COVID-19 benefits.

- Staff will be available to provide help over the phone during regular business hours, Monday to Friday. Alberta Supports Contact Centre – **1-877-644-9992**
- Programs such as, but not limited to:
  - Services for Seniors
  - People with Disabilities
  - Job Seekers
  - Parents and Families
  - Homelessness
  - Financial Assistance
  - Abuse
  - Family Violence Program
  - The Income Supports Contact Centre will continue to be available 24/7 to provide emergency benefits to eligible Albertans by phoning **1-866-644-5135**.

#### DOMESTIC VIOLENCE

- Family Violence Information Line: **310-1818**
- Available 24/7 in over 170 languages.
- More information available in the [Domestic Violence Protocols](#).

#### SENIORS & HOUSING

- All long-term and continuing-care facilities, as well as seniors' lodges, have implemented visitation restrictions. Information and referrals to social supports in the community:
- If an organization has identified a concern, email: [seniorsinformation@gov.ab.ca](mailto:seniorsinformation@gov.ab.ca)

#### OTHER LOCAL SERVICES

- Mountain View Food Bank: Open Tuesday 9 am to 1 pm. 24-hour emergency hotline: **403-556-1693**, email: [office@mountainviewfoodbank.com](mailto:office@mountainviewfoodbank.com)

#### GROCERY, PHARMACY, TRANSPORTATION AND LOCAL MEDICAL SERVICES

- See attached pages

## Grocery Services

1408 Twp. Rd. 320 / Postal Bag 100, Didsbury, AB Canada T0M 0W0  
T 403.335.3311 F 403.335.9207 Toll Free 1.877.264.9754  
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Community	Store / Service	Public Contact	Early-bird hours for Seniors or People with compromised immunity	Regular Hours	Order and Pickup	Special Pricing	Notables
Carstairs	Co-Op Grocery 400 10th Ave, Carstairs, AB	403-337-3361	Tues, Thurs and Saturday 7:00 am to 8:00 am	8:00 am to 8:00 pm	Phone in groceries available for pickup or delivery (\$5)		No cost for plastic bags Request not to bring re-usable bags
	Henry's Food Store 211 10th Ave, Carstairs, AB	403-337-3375	Seniors recommend 8:00 am to 9:00 am because not as busy at that time	8:00 am to 9:30 pm Monday to Saturday 8:00 am to 9:00 pm Sunday	Phone in order Curbside pickup available with cash or possible tap		
Cremona/Water Valley	Water Valley General Store KC Foods 214 Railway Ave W, Cremona, AB	403-637-2816		9:00 am to 7:00 pm Mon - Sat 9:00 am to 5:00 pm Sunday	Phone in order Curbside pickup available		Phone number not in use Will do their best to accommodate anyone's needs
Sundre	IGA 557 Main Ave W, Sundre, AB	403-638-3886	7:00 am to 8:00 am	8:00 am to 8:00 pm Mon to Sun	Phone in available or email orders - <a href="mailto:sundreiga@telus.net">sundreiga@telus.net</a> For pickup Free delivery within Sundre (\$50 order min)		No cost for plastic bags Request not to bring re-usable bags
	Big Sky Market 606 Main Ave E, Sundre, AB	403- 638-1205					
	Zim's Mini Mart 205 Main Ave W, Sundre, AB	403-638-3006					
	Little Red Deer Store & Gas Hwy 27, Sundre	403- 556-2583		7:00 am to 9:00 pm 8:00 am to 8:00 pm Sunday	No Delivery Phone in orders available for pickup		No cost for plastic bags

Didsbury

AG Foods 2405 20 St, Didsbury, AB	403-335-9595	8:00 am to 9:00 am for Seniors priority	8:00 am to 8:00 pm Monday to Saturday 8:00 am to 6:00 pm Sunday	Phone in Order - Home Delivery n/c (Payment via credit card over phone) Curbside pickup available	No charge for plastic bags Customer can pack their own reusable bags Discouraging the use of reusable bags
Webbs Bulk Food 2034 19 Ave, Didsbury, AB	403-335-3712		9:30 am to 5:30 pm Monday to Friday	Phone in Orders available and can be ready for pickup	No charge for plastic bags Customer can pack their own reusable bags

Olds

Sobeys 6700 46 St #300, Olds, AB	403-556-3113	7:00 am to 8:00 am daily	8:00 am to 8:00 pm Monday to Sunday	No Phone in order Curbside pickup available for on-line orders only	Plastic Bags available for purchase
Westview Co-Op Grocery 5330 46th Street, Olds, AB	403-556-3335	Tues, Thurs and Saturday 7:00 am to 8:00 am	8:00 am to 8:00 pm	Phone in groceries orders by noon the previous day Pick up available Delivery available Mon, Wed, and Friday within Olds only n/c	No cost for plastic bags Request not to bring reusable bags No self-serve or bulk items available
Westview Co-Op Grocery - Eagle Hill RR 40, 3577 Township Rd 340	403-556-2113		8:00 am to 6:00 pm 10 am to 4 pm Sunday	No Phone in available No Delivery	No cost for plastic bags Do not bring re-usable bags
Patryk's No Frills 100-6509 46th St, Olds, AB	403-507-8000 Store 403-507-8015 Pharmacy	Seniors and compromised Mon, Wed, and Friday 8:00 am to 9:00 am	9:00 am to 8:00 pm	Online - pcexpress.ca available for pickup No delivery - arrange own pickup	No cost for plastic bags No re-usable bags allowed
Walmart 6900 46 St Unit 400, Olds, AB	403-556-3844	Seniors and compromised 7:00 am to 8:00 am Monday to Friday only	8:00 am to 8:00 pm	On-line shopping available for pickup No delivery	No cost for plastic bags Request not to bring reusable bags - you will have to pack your own if you do No bulk items available
Nutters 4810 50 Ave, Olds, AB	403-556-1100	First hour - Seniors priority	9:00 am to 5:00 pm Monday to Saturday	Phone in orders available Curbside pickup available Payment by credit card for phone in orders No delivery	No cost for plastic bags Discouraging re-usable bags
C & S Filipino Convenience Store 5002 50 Ave, Olds, AB	403-791-7777		11:30 am to 8:00 pm		

## Medical Services

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Community	Store / Service	Public Contact	Early-bird hours for Seniors or People with compromised immunity	Regular Hours	Order and Pickup	Special Pricing	Notables
<b>Carstairs</b>	Snowy Owl Medical Clinic 1118 Hammond St #1, Carstairs, AB	1-403-807-8864	Office currently closed to the public - by appointment only	8:00 to 5:15 pm Monday to Thursday 8:00 am to 4:00 pm Friday Closed Weekends			
<b>Cremona/Water Valley</b>	None						
<b>Sundre</b>	Sundre Hospital 709 1 Street NE Sundre, AB	403-638-3033		Open 24/7			Long Term Care - One designated visitor per patient Acute Care - One designated visitor per patient Pre-screening at front door No children visit (exception)
	Greenwood Family Physicians 709 – 1St NE, Sundre, AB	403-638-2424	By appointment only - by physician invite	8:00 am to 12:30 pm 1:30 pm. to 4:30 p.m.		Requisitions would need to be picked up	Pre-screened over phone regarding health Pre-screened at the door Clinic visits are limited Pre-screened over phone regarding health before any appointment Virtual appointments available
	Moose and Squirrel Medical Clinic 200 Main Ave W, Sundre, AB	403-638-4433	Office currently closed to the public - by appointment only	8:30 am to 11:45 am 1:15 pm. to 4:30 p.m.			
<b>Didsbury</b>	Didsbury Hospital Address: 1210 - 20 Ave Didsbury, AB	403-335-9393 COVID 19 concerns - call 811 Emergency call 911		Open 24/7			No visitors for Long Term Care (with exceptions) Acute Care - Prefer no children visit Acute Care - One visitor per patient Pre-screening at front door Public Health has separate entrance
	Didsbury Mental Health Unit Address: 1210 20 Ave Didsbury, AB	403-335-7285 - General Inquiries For appointment call Access Mental Health 403-943-1500	Office currently closed to the public - by appointment only	Office Hours 8:00 am to 4:15 pm Monday to Friday Closed over lunch hour			

Home Care Didsbury Hospital	403-335-7603	No public access - Clients only by appointment	Office Hours 8:00 am to 4:00 pm Monday to Friday Closed over lunch hour	Enter through hospital main doors - Pre-screening in effect
Silverfern Medical Clinic 1810 20 St, Didsbury, AB	403-335-8829	By appointment only	Office Hours Vary - call in for recording	
Trinity Rose Medical Clinic 2034 19 Ave, Didsbury, AB	403-518-8762 By appointment only	Clients only by appointment Current patients only (2 Drs accepting new patients)	Office Hours 9:00 am to 5:00 pm Monday to Friday Closed during lunch	Pre-screened over phone regarding health
Dr. Colette Vervaeck 2018 18 Ave, Didsbury, AB	403- 335-3669	Clients only by appointment	Office Hours 8:00 am to 4:00 pm Monday to Thursday 8:00 am to noon Friday Closed during lunch	Pre-screened over phone regarding health
<b>Olds</b>				
Parkside Medical Clinic 5018 53 St, Olds, AB T4H 1S6	403-556-3318	Appointment only If COVID 19 - call 811	Office Hours 8:30 am to 4:30 pm Monday to Friday	
Wild Rose Medical Centre 4607 50 Ave, Olds, AB T4H 1T7	403-556-7130	Appointment only - no walkins COVID 19 - call 811 or call the clinic to arrange to speak with a physician	Office Hours 7:45 am to 5:00 p.m. pm - Monday to Friday	Drs. also available for phone consult if necessary. To be arranged by the clinic.
Primary Care Network - Maternity Care Clinic 4920 50 Ave, Olds, AB T4H 1P5	587-0796-0765	Appointment only - no walkins Revised check-in process has been initiated	Office Hours 8:30 to 4:30 - Monday to Thursday	Pregnancy and Post delivery only

## Pharmacy Services

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Community	Store / Service	Public Contact	Early-bird hours for Seniors or People with compromised immunity	Regular Hours	Order and Pickup	Special Pricing	Notables
Carstairs	Pharmasave 120B 10th Avenue South, Carstairs, AB	403-337-3044		9 am to 5 pm starting March 26th	Phone in order or prescriptions (or by fax from Dr. No charge for delivery within Carstairs Curbside Delivery available		No cost for plastic bags Pharmasave app available for ordering
	Carstairs Remedy Pharmacy 1-219 10th Ave, Carstairs, AB	403-337-3313		9 am to 6:30 Mon to Friday 9 am to 6 pm on Saturday	Phone in order Pickup by family member encouraged		Social Distancing being practiced Disinfecting constantly
Cremona/Water Valley	Cremona Health and Wellness Centre	403-637-3715					
Sundre	Sundre Community Drug Mart/PharmaChoice 403 Main Ave W, Sundre, AB	403- 638-3922	9 am to 10 am Seniors are priority - Pre-order over phone available	9 am to 6:00 pm Mon to Saturday	Phone in order for prescriptions (or by fax from Dr. Free delivery available within Sundre and Caroline Curbside Delivery available for storefront and pharmacy items Credit card over phone		No cost for plastic bags
	Sundre Family Pharmacy/Remedy's Rx 200 Main Ave W #12, Sundre, AB	403-638-4510		9 am to 6:00 pm Mon to Saturday	Phone in order for prescriptions (or by fax from Dr. Free delivery available within Sundre and Caroline Curbside Delivery available for storefront and pharmacy items Credit card over phone		No cost for plastic bags

Pharmasave 557 Main Ave W, Sundre, AB	403-638-4944	Seniors 10% off every day and all day	9 am to 7:00 pm Mon to Friday 9 am to 6:00 pm Saturday 12 noon to 5:00 pm Sunday	Phone in order for prescriptions (or by fax from Dr. Free delivery available within Sundre Curbside Delivery available for storefront and pharmacy items Credit card over phone	No cost for plastic bags
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Didsbury

Pharmasave 1918 20 St, Didsbury, AB	403-335-3066		9:30 am to 5:30 pm Mon to Friday 10:00 am to 4:30 pm Saturday	Phone in order for prescriptions (or by fax from Dr. Delivery available Monday and Thursday or if emergency within Didsbury Curbside Delivery available	
Value Drug Mart 1710 20 St, Didsbury, AB	403-335-3307 or cell number 403-586- 4336	No public access to store	9:00 am to 6:00 pm Mon to Friday 9:00am to 5:00 pm Saturday Sunday - Closed	Phone in order or prescriptions (or by fax from Dr. Free delivery available within Didsbury Curbside Delivery available for storefront and pharmacy Credit card over phone	
Didsbury Remedy's RX/ Didsbury Family Pharmacy 1912 20 St, Didsbury, AB	403-335-0022		9:00 am to 6:30 pm Mon to Friday 9:00am to 6:00 pm Saturday 12:00 to 4:00 pm - Sunday	Delivery available in Town or County for pharmacy or front store items Curbside Delivery available Credit card over phone	If cough or fever please do not enter the store Pharmasist are able to approve refills of prescriptions
Universal Health Pharmacy 2034 19 Ave, Didsbury, AB	403-335-8473		9:00 am to 6:00 pm Mon to Friday closed on Saturday 10:00 am to 2:00 pm - Sunday	Delivery available in Town or specific areas of the County Curbside Delivery available Credit and debit card over phone	



Olds

Shoppers Drug Mart 4607 50 Ave, Olds, AB	403-556-3326	Prefer first hour for Seniors and high risk only - Seniors Discount every day for the first hour Seniors Discount all day Thursday	8 am to 8:00 pm Mon to Friday 9 am to 6 pm on Weekends	Phone in order for prescriptions (or by fax from Dr. Free delivery available within Olds Curbside Delivery available for storefront and pharmacy items (payment to be arranged at time of ordering)	No cost for plastic bags Customer will be required to bag their own if they choose to bring their own bags
Rexall Drugs 5015 50 Ave, Olds, AB	403-556-3346	First Hour of everyday is priority for Seniors (55+)	9 am to 8:00 pm Mon to Friday 9 am to 6 pm Saturday 10 am to 6 pm Sunday	Phone in order for prescriptions (or by fax from Dr. Free delivery for prescriptions within Olds	No cost for plastic bags Customer will be required to bag their own if they choose to bring their own bags Lottery Ticket Sales - No redemption No returns on purchased items at this time
PreferredRx Pharmacy 4601 50 Ave, Olds, AB	403-556-4155	Everyone is encouraged to phone in order and it will be prepared for you	8:30 am to 6:00 pm Mon to Friday 10:00 am to 5:00 pm Saturday	Phone in order for prescriptions (or by fax from Dr. Free delivery available within Olds Curbside Delivery available for storefront and pharmacy items Credit card over phone	Prefer own bags for storefront items



## Taxi/Transportation Services

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Carstairs	Flames Cab	403-948-2002					
Cremona/Water Valley	None						
Sundre	Sundre Taxi	403-638-8500		5:00 am to 11:00 pm Daily		Flat fee within Sundre Delivery available to County	Long Distance and Local Taxi Service Delivery Service available
Didsbury	Didsbury Taxi	403-862-0300 Prebooking is encouraged	Seniors Discount Available Offer Lions bus rates Mon/Wed/Friday	24/7	Delivery Service available from restaurants etc for a charge	Special Rates to Food Bank	
	Lions bus	closed temporarily					
Olds	A-Cabs 5309 52 St, Olds, AB	556-6050		5:00 am to 11:00 pm Daily			Long Distance and Local Taxi Service Delivery Service available